



Company Profile & Capability Report

Scalable Primary Packaging Sourcing & Partnership Solutions for Cosmetics, Personal Care & Pharmaceutical Brands

INDONESIA · ISO 9001 | 45001 | 14001 · HALAL · SEDEX SMETA · UNILEVER URSA AUDITED · 10-15M UNITS/MONTH

STRATEGIC PARTNERSHIP

Trusted Packaging Partner for Scale Production

Dermapack is a strategic primary packaging solutions provider serving cosmetic, personal care, and pharmaceutical brands across Indonesia and Southeast Asia. By partnering with a curated network of certified production specialists, we help brands source the right packaging solutions, coordinate reliable supply, and grow with confidence.

"From sampling to mass production, Dermapack supports packaging growth with certified quality systems, local support, and scalable production capacity."

Scale Production

10–15M units/month
across 15+ dedicated
production lines

Certified Quality

ISO 9001, ISO 45001,
ISO 14001, Halal,
SEDEX SMETA,
Unilever URSA

Predictable Lead Times

4–6 weeks standard
lead time, 98% on-
time delivery



AT A GLANCE

Key Company Snapshot

50+

Partner Brands Served

Cosmetic, personal care & pharmaceutical clients

15M

Units/Month Capacity

10–15M units monthly across our partner network

98%

On-Time Delivery

Consistent, predictable supply performance

15+

Years Experience

Serving the packaging industry since day one

15+

Production Lines

Dedicated lines across trusted partners for injection, blow, assembly & decoration

500+

Custom Molds Developed

R&D and tooling support through our sourcing network for rapid development

PRODUCT PORTFOLIO

What Dermapack Sources

Complete primary packaging solutions for skincare, beauty, personal care, pharmaceutical, and OTC applications.

Bottles & Jars

Skincare, toner, serum, lotion, cream formats

Pumps & Sprayers

Lotion pumps, foamer pumps, trigger and fine-mist sprayers

Caps & Closures

Disc tops, flip tops, screw caps, child-resistant closures

Tubes & Applicators

Flexible tubes, roll-on applicators, mascara components

Compact Cases

Pressed powder, blush, eyeshadow compact packaging

Color Cosmetic Packaging

Lipstick cases, mascara barrels, eyeliner components

Custom Components

Bespoke parts curated and tooled to client specification

Decoration Services

Silk screening, hot stamping, UV coating, metalizing, soft-touch finish

PACKAGING CAPABILITY

Packaging Solutions Built for Scale

Operational Scale

10–15M

Units sourced monthly through our partner network

15+

Dedicated partner production lines

4–6 Weeks

Standard production lead time

24 Hours

Order confirmation turnaround

Injection Molding

Precision-engineered caps, jars, closures, and decorative components sourced for high-volume programs

Blow Molding

Bottles in a range of formats with consistent wall thickness, clarity, and dimensional accuracy

Assembly & Packaging

Ready-to-fill component assembly, quality-checked and packaged for direct production line use

Decoration & Finishing

Silk screening, hot stamping, metalizing, UV coating, soft-touch finish, custom color matching

MANUFACTURING PROCESSES

Under One Roof



Injection Molding

- Precision caps, jars & closures
- High-cavitation tooling
- Multi-material capability
- Tight dimensional tolerances



Blow Molding

- Small to large format bottles
- Consistent wall thickness
- High clarity output
- HDPE, PET, PP materials



Assembly & Packaging

- Component sub-assembly
- Ready-to-fill units
- In-line quality checks
- Bulk or retail packing



Decoration & Finishing

- Silk screening & hot stamping
- Metalizing & vacuum coating
- UV coating & soft-touch finish
- Custom color matching

QUALITY & COMPLIANCE

Certified Quality Systems



ISO 9001:2015

Quality management system applied across our sourcing network, covering design, production oversight, inspection, and delivery processes



ISO 45001:2018

Occupational health and safety management supporting a safe and compliant partner environment



ISO 14001:2015

Environmental management system demonstrating responsible production practices through our trusted partners



Halal Certified

Materials and processes comply with Halal requirements for cosmetic and personal care applications



SEDEX SMETA

Ethical trade audit covering labour, health & safety, environment, and business ethics



Unilever URSA

Responsible sourcing audit meeting Unilever's global supplier standards

Dermapack's certification portfolio supports customer audits, regulatory confidence, and enterprise supplier qualification.

QUALITY ASSURANCE

Quality Assurance & Traceability

Every sourcing program follows a structured, documented quality assurance process — from incoming materials to final shipment.



Incoming Material Inspection

Raw materials and components are verified against specifications before entering production



In-Process Quality Control

Dimensional and visual checks are conducted at each production stage



Final Product Inspection

100% lot inspection prior to release — functional testing, appearance, and compliance



Documentation & Batch Traceability

Full batch records, CoA, MSDS, raw material certificates, and inspection reports are available on request

- ✓ Available documentation: Certificate of Analysis · MSDS · Raw Material Certificates · Batch Records · Inspection Reports · Traceability Files



CUSTOM DEVELOPMENT

Custom Packaging Development

Dermapack's in-house R&D team partners with clients to develop bespoke packaging solutions from concept through to mass production — reducing development risk and accelerating time to market by sourcing and managing production through our trusted network.

7-14 Days

First sample
turnaround for custom
and decorated items

500+

Custom molds sourced
and managed through
our network

95%

First-time approval
rate on custom
samples

10+ Yrs

R&D and custom tooling experience

→ **Concept & Design
Consultation**

→ **Technical Drawing & Approval**

→ **Mold Development → Sampling → Refinement → Production Launch**



DEVELOPMENT TIMELINE

From Concept to Production

A structured, transparent development process — designed to reduce revision cycles and accelerate packaging launch.

- 1** — **Concept & Design Consultation**
1–2 weeks · Brief, reference review, material and format selection
- 2** — **Technical Drawing & Approval**
1 week · Engineering drawings submitted for client sign-off
- 3** — **Partner Tooling Development**
4–8 weeks · We leverage our network of trusted production partners for tooling fabrication and validation
- 4** — **Sampling & Testing**
1–2 weeks · First samples sourced and submitted for approval
- 5** — **Refinement & Optimization**
1–2 weeks · Revisions addressed; final approval secured
- 6** — **Production Launch**
Ongoing · Full-scale packaging production coordinated with dedicated capacity allocation

📌 95% first-time approval rate — most clients reach production launch without a second revision cycle.

SUPPLY CHAIN & LOGISTICS

Reliable Supply Chain & Logistics

Dermapack's supply chain is built to provide predictable, uninterrupted packaging supply — so customers can plan production with confidence and avoid costly stock-outs.

4–6 Weeks

Standard lead time from order confirmation to delivery

98% On-Time Delivery

Consistently measured across all customer accounts

24-Hour Confirmation

All orders acknowledged within 24 hours of receipt

100% Fulfillment Rate

No partial shipments — orders completed as confirmed

Buffer Stock Support

Inventory management and buffer stock for high-demand SKUs

Nationwide Logistics

Flexible delivery options covering all major distribution points across Indonesia



CUSTOMER SOLUTIONS

Solutions by Customer Stage

Dermapack partners with customers from first launch through full-scale growth — curating the right terms, MOQs, and service model at every stage through our trusted packaging network.

Capability	Large Manufacturers	Growing Brands	Startups
Minimum Order Quantity	High-volume, negotiated	From 10,000 pcs	From 10,000 pcs
Supply Model	Capacity allocation & annual contracts	Flexible ordering & scaling support	Stock items, fast delivery
Lead Time	4–6 weeks standard	4–6 weeks + fast sampling	1–2 weeks for stock items
Custom Development	Full custom mold & R&D support	Custom decoration & packaging design	Stock range + basic customization
Quality Documentation	Full QA documentation package	CoA, batch records on request	Standard product documentation
Account Support	Dedicated account team	Dedicated local account manager	Sales team & BPOM guidance
Payment Terms	NET 30–60 for qualified customers	NET 30–60 for qualified customers	Local payment terms available

PARTNERSHIP VALUE

Enterprise Partnership Benefits

Manufacturers and brand owners partner with Dermapack because we combine operational performance, commercial flexibility, and the advantages of a trusted local sourcing specialist.

Local Indonesian Partner

No overseas payment complexity, easier quality claims, faster resolution

Flexible Payment Terms

NET 30-60 day terms available for qualified enterprise customers

Quality Guarantee

Non-conforming goods replaced or remedied without overseas dispute processes

Buffer Stock & Inventory Support

Pre-positioned inventory for high-demand SKUs to prevent production line interruption

Dedicated Account Manager

Single point of contact for sourcing, sampling, quality, and escalations

Guaranteed Capacity Allocation

Reserved production capacity within our partner network for contracted customers — predictable output

Audit-Ready Processes

QA records, certifications, and traceability documents available for customer and regulatory audits

Predictable Lead Times

4-6 week standard lead time, 98% on-time delivery performance

PROOF POINTS

Case Study Highlights

Selected examples of how Dermapack has supported manufacturers and brands at different stages of growth.

Leading Indonesian Cosmetic Manufacturer

Challenge: Rapid volume growth outpacing existing supplier capacity.

Outcome: Dermapack partnered to source and manage a **300% scale-up** in packaging volume through dedicated capacity allocation, consistent quality systems, and structured lead time management.

SCALE

Emerging Indonesian Beauty Brand

Challenge: First-time brand launch requiring custom packaging, low MOQ entry, and a reliable path to scale.

Outcome: Dermapack connected the brand with the right production partner and supported the full **launch-to-scale journey** — from custom mold development and sampling through to full production, with flexible ordering as the brand grew.

FLEXIBILITY

Pharmaceutical Contract Manufacturer

Challenge: Sourcing primary packaging that meets pharmaceutical-grade material and documentation standards.

Outcome: Dermapack's ISO-certified partner network, full batch traceability, and audit-ready documentation supported the client's **pharmaceutical-grade compliance requirements**.

QUALITY

WHY DERMAPACK

Four Pillars of Partnership

Scale

10–15M units/month · 15+ partner production lines · Injection, blow, assembly & decoration under one roof · Capacity allocation for contracted customers

Quality

ISO 9001 · ISO 45001 · ISO 14001 · Halal · SEDEX SMETA · Unilever URSA · Full QA documentation and batch traceability

Speed

7–14 day first samples · 4–6 week lead time · 24-hour order confirmation · 98% on-time delivery · Local logistics advantage

Partnership

Custom mold development · NET 30–60 payment terms · Buffer stock support · Dedicated account manager · Easy local quality resolution

✔ Dermapack is audit-ready, certification-backed, and operationally proven — built to qualify as a strategic packaging partner for enterprise and multinational requirements.

CONTACT & NEXT STEPS

Let's Discuss Your Packaging Needs

Request a capability brochure, schedule a factory visit, request samples, or discuss sourcing capacity and pricing — our team responds within 2 business hours.

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Contact Form

dermapack.net/en/contact

Our Locations

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